

Re-engineering the financial business processes for Web Outreach




WATI team worked with the DPSS' Financial Management application support team in the development of the Fixed Assets Tracking System.

As one of the largest public services departments in the country, LA County Department of Social Services provides a variety of social services to the residents of the Los Angeles County. The Financial applications are extremely critical for its operations.

SOLUTION

- *Re-engineering of the Financial Business Processes*
- *Developed the applications using Oracle Database Framework*

FEATURES

-  Automated **FIXED ASSETS TRACKING SYSTEM**
-  Adherence to County's **WEB ARCHITECTURAL STANDARDS**
-  **OPERATIONAL** and **SYSTEM** level Documentation

LA County Department of Public
Social Services
Los Angeles, CA

dpssbenefits.lacounty.gov

The Challenge

The Department of Public Social Services (DPSS) provides a variety of social services to the residents of Los Angeles County. The DPSS Office of Information Technology (OIT) provides computer systems development, support, and contract administration for the department. The Office manages local area networks in the various DPSS offices utilizing the County LANET network infrastructure, installs and manages electronic mail, develops and supports an extensive array of software applications, as well as performs evaluations and procurement of automation hardware and software to meet a wide variety of automation needs.

OIT is responsible for the deployment of technological business solutions to help DPSS operate with the greatest level of efficiency and accuracy possible.

The department wanted to re-engineer the Fixed Assets Tracking and other related financial applications to web based technology.

The Solution

WATI team worked with the DPSS' Financial Management application support team in the development of the Fixed Assets Tracking System and other Web based financial applications specific to the departmental requirements. WATI developed the to-be business processes for the new web applications and proposed options to redesign the current business processes with a browser-based technology. The team designed, developed and tested the web applications utilizing the implemented Oracle database framework to extend the functionality of applications. WATI worked with DPSS Financial Management Services application developers to insure adherence to Web architectural standard. WATI developed and maintained operational and system level documentation.

Results

DPSS was able deploy browser-based Fixed Asset Tracking System using Oracle DB that adhered to the county web standards and easily maintainable by LA County.