

Web based Encumbrance Disbursement Tracking Application




Encumbrance Disbursement Tracking Application reconciles active and closed encumbrance balances, track paid invoices, produce static/on demand reporting for daily, monthly, quarterly, and annual use.

As one of the largest public services departments in the country, LA County Department of Social Services provides a variety of social services to the residents of the Los Angeles County. The Financial Applications are extremely critical for its operations.

SOLUTION

- Custom Development using Oracle E-Business Suite
- Optimization of Business Processes

BENEFITS

-  **REDUCE** the **ERRORS** due to manual processing
-  **REDUCE** the **TIME** taken to Reconcile Encumbrances
-  **INCREASED PRODUCTIVITY**

LA County Department of Public
Social Services
Los Angeles, CA

dpssbenefits.lacounty.gov

CHALLENGES

- Complying with accounting principles and regulations.
- Automation of fiscal operations.
- Analyze and optimize the business processes.

The Challenge

The Information Technology Division (ITD), part of the Bureau of Contract and Technical Services (BCTS), provides computer systems development, technical support, and Information Technology (IT) contract administration for the Department. ITD is responsible for the development, maintenance and enhancements of the Department's Financial Accounting System.

The Encumbrance Disbursement Tracking Application is an automated financial solution for DPSS Financial Management Division, Fiscal Operations Section to keep track, report and reconcile encumbrances, warrants and invoice payments more effectively. By automating this process, Fiscal Operations can better manage these tasks, increase productivity by reducing the time it takes to reconcile encumbrances and reduce the errors due to manual processing. The Department's Financial Accounting System can comply with the Los Angeles County Auditor-Controller accounting principles and regulations.

The Solution

WATI worked with the Information Technology Division's Application Development team in creating an Oracle Custom Application to develop the DPSS Encumbrance Disbursement Tracking Application. WATI further configured the custom application to meet the Departmental business requirements. The team designed and defined extension to Oracle E-Business Suite and tested the new web application utilizing the existing Oracle database framework to extend the functionality of the existing applications. Provide training to ITD staff in the maintenance and support of the custom application. WATI developed and maintained operational and system level documentation and mentored other team developers in adhering to coding standard and development methodology.

Results

WATI was able to optimize the complex financial system processes using Oracle E-Business Suite and improving the overall productivity of the department.